

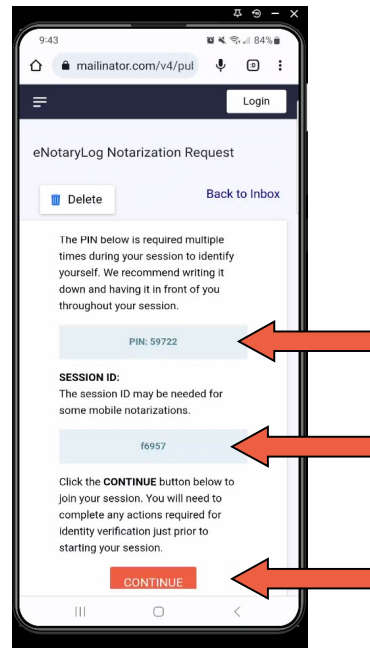
Signer's Experience Android Mobile Device

Step 1:

When a notary session is created, each signer receives an email that includes their link, a unique PIN number, Session ID, and the scheduled time of their notary session **if** a time has been set.

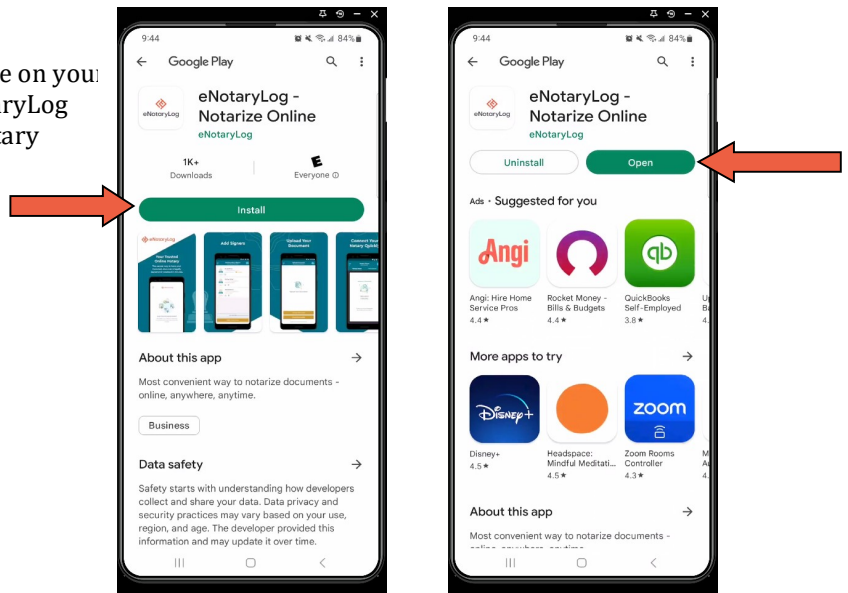
The signer should write down the PIN and session ID for use during the notary session. The signer should also begin joining the notary session a minimum of 15 minutes prior to the scheduled time to complete any ID verification required. Not all sessions have a scheduled time. This allows the signer to join at any agreed upon time.

When the signer is ready to join, they will click the **CONTINUE** button in the blue box on their screen.



Step 2:

The signer will be directed to the Google Play Store on your Android phone or tablet device to download eNotaryLog (free) app. This will allow you to conduct your notary session on your mobile device. On the next screen click OPEN.

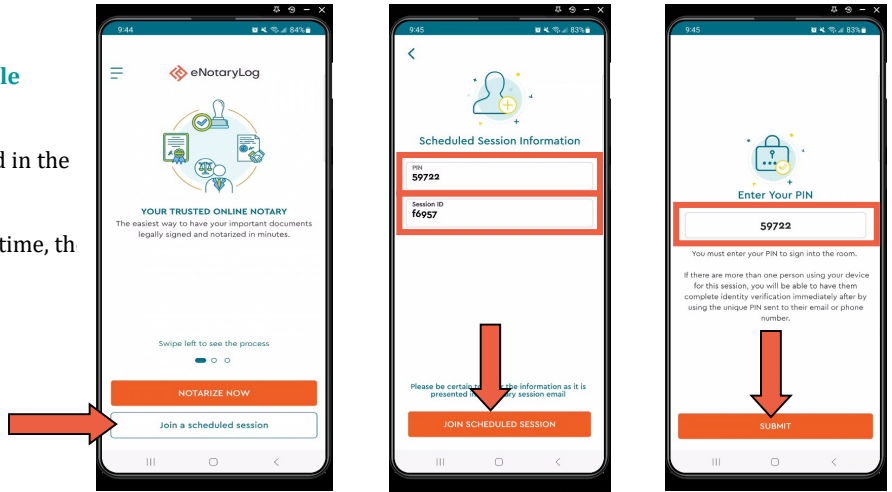


Step 3:

Once the mobile app opens, choose **'Join a schedule session'**

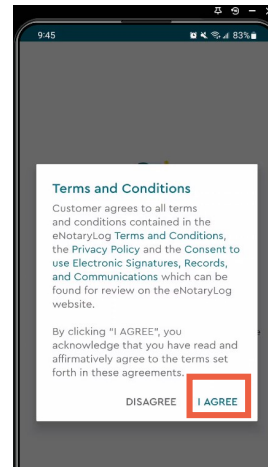
Next, enter the PIN and Session ID where indicated in the app and then tap **'JOIN SCHEDULED SESSION'**

You will be prompted to enter your PIN one more time, then tap **'SUBMIT'**



Step 5: Agree to Terms and Conditions

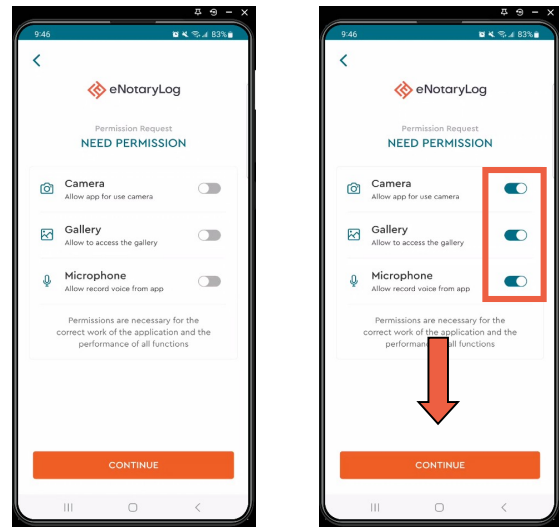
After entering your PIN, you will need to read and accept the Terms and Conditions, Privacy Policy and eSign Consent. Then tap **'I Agree'** to continue



Step 6: Turning on App Permissions

Certain permissions are required to be allowed on your device for the notarization process, including the use of your device's camera and microphone. Use of your gallery is optional. The camera is required to take a photo of your identification for verification and so the notary can see you (and any other signers) during the notarization process. The microphone is required to speak with the notary during the notarization session.

Toggle the options shown to be enabled and tap 'Continue.'

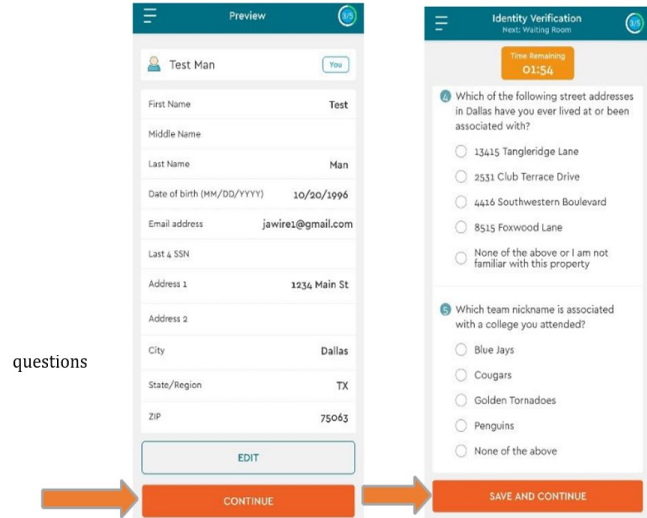


Step 7: Identity Verification-Part 1

First, complete the *Information* section, then tap, "Save and Continue."

Next you will be taken to the *Preview* screen to verify the information you entered. If all your information is correct, tap "Continue," if you need to edit the information, tap "Edit," correct the Information and then tap "Continue."

Next you will be taken to the Questionnaire section where you will need to answer your Knowledge Based Authentication (KBA) questions. You must make a selection for all 5 questions and answer at least 4 correctly to proceed.



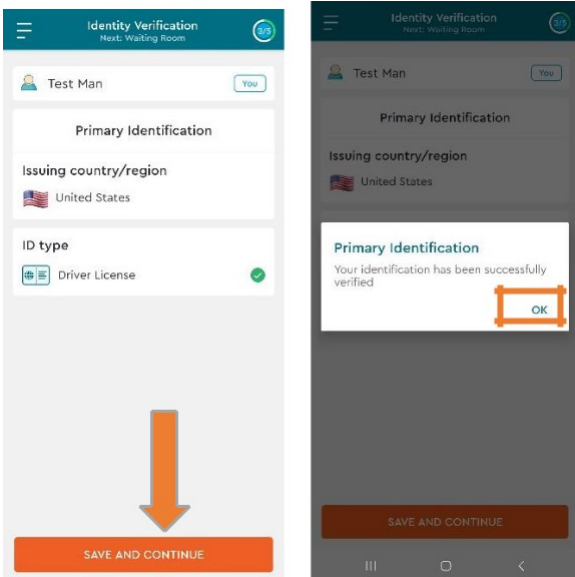
Step 7: Identity Verification-Part 2

Next you will be asked to select what type of ID you will be using and the issuing country/region. After making the selection tap "Continue" and you will be guided through the steps to take a picture of your ID.

After successfully uploading the ID, you will be taken to a summary screen where you will tap, "Save and Continue."

Note: If you are required to provide a secondary form of ID you will be asked to complete all the steps above for the second ID.

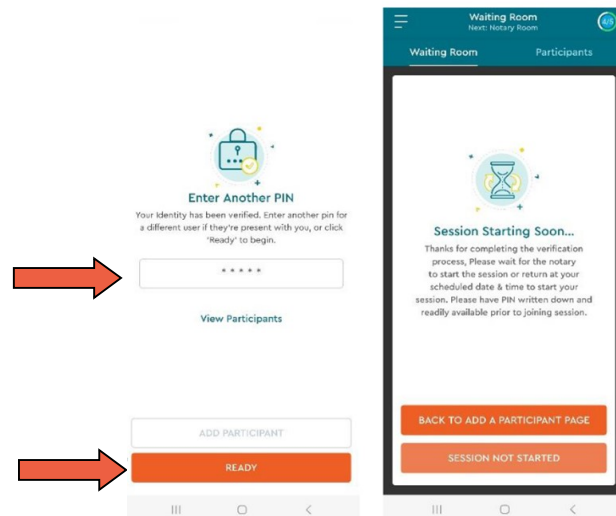
Once you have successfully uploaded your ID(s), you will receive a confirmation screen and tap "OK."

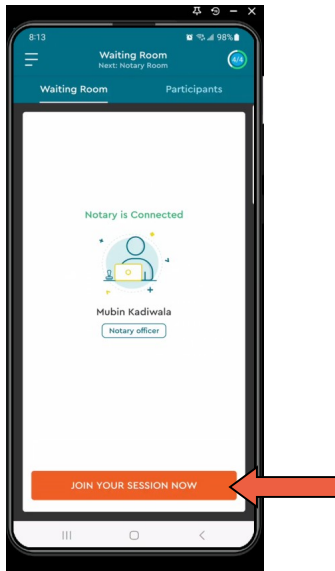


Step 8: The Waiting Room

Next you will have the option to either add another participant, that will be using the device, using their unique pin or to tap the "Ready" button to be placed in the waiting room.

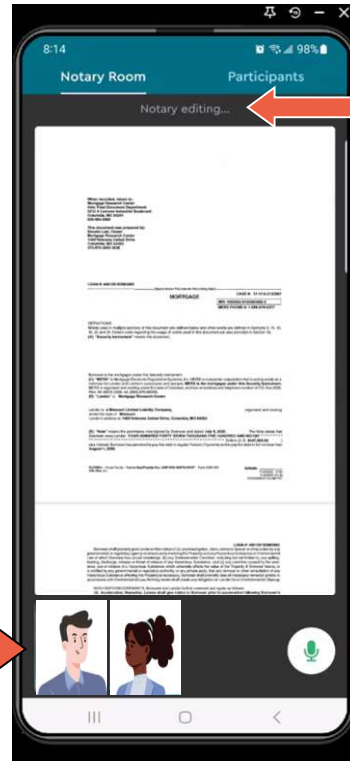
Note: Each participant on the device will use their pin to complete





Step 9: Joining Your Session

Once the notary starts the session, the "Session Not Started" button will change to "Join Your Session Now," which you will tap to connect with the notary in the notary room.

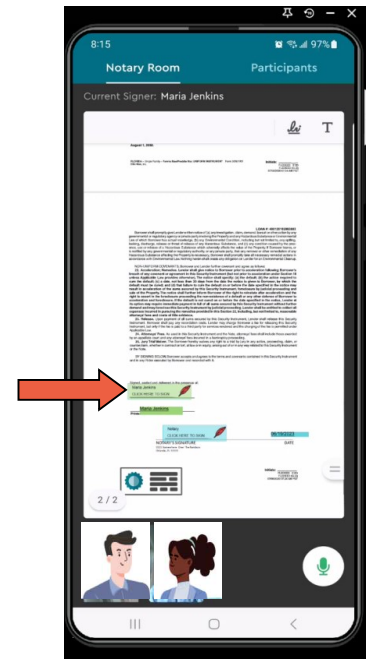
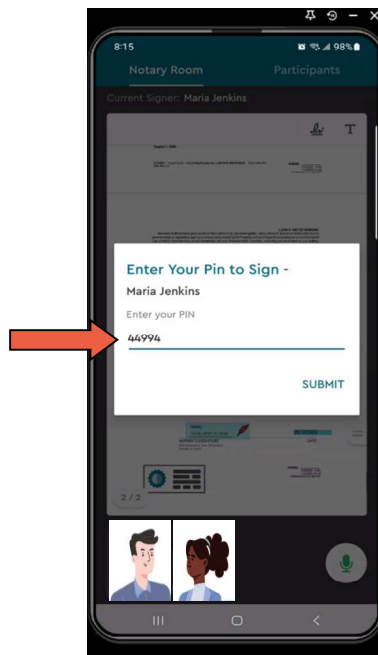


Step 10: In the Notary Room

Once the notary starts the session the participants and the notary can see and hear each other, and the audio/video recording will begin. The notary will ask a series of legal questions before allowing the signer(s) to begin signing. During this time, the screen will show Notary editing. The signer will not be able to access the document.

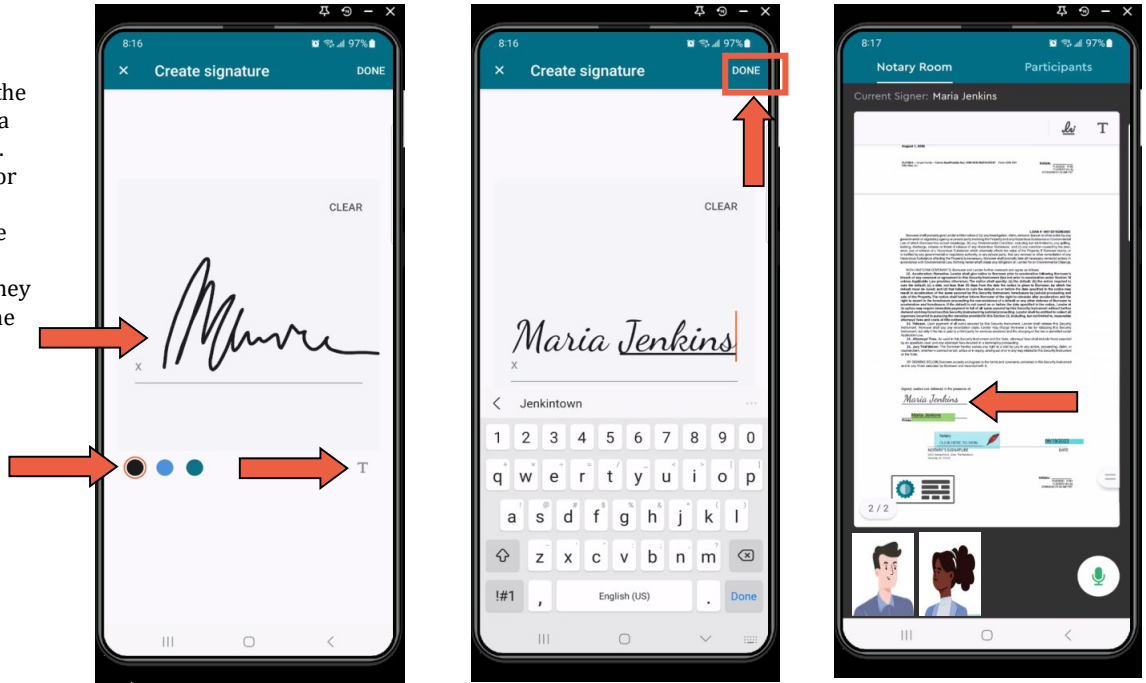
Step 11: Signing Your Documents

Once the notary selects the signer to begin signing, they will be prompted to enter in their PIN number again. They will then double click their signature box and draw or type their signature. The signer can choose blue or black ink. All items assigned to this signer in the document(s) should be double-clicked by the signer to execute them.



Step 11A: Creating Your Signature

When the signer double-clicks the signature box it provides them a screen to create their signature. Then can draw their signature or select the "T" to type their signature. They can also choose the ink color of their signature. Once the signature is created, they will click DONE to apply it on the screen.



Step 12: Downloading Your Notarized Document

Once the notary completes the notary session, the signer will be directed to download the notarized documents. The signer will click **PROCEED TO DOWNLOAD**. Then on the next screen they will click **DOWNLOAD**. The signer will also receive an email that provides them access to the notarized documents and the audio/video recording.

